

TRIPURA STATE CO-OPERATIVE BANK LIMITED**A Schedule Bank****HEAD OFFICE :: AGARTALA :: TRIPURA****Post Office Chowmuhani, Agartala****West Tripura, PIN-799001.****Mail: tripurascbttd@gmail.com / coopbankho@tscb.co.in**

No.TSCB/HO/IT/IS&IT/2024-25/ 355/24

Celebrating

**Dial:-0381-232-4011/5936/ 3929****FAX :- 0381-232-3144****Visit us : www.tscbank.nic.in****Dated: 25.09.2024****CLARIFICATIONS TO PREBID QUERIES**

Sl No	Queries	Clarifications
1	Name of the CBS application	Omni Enterprise by Kiya. Ai. (erstwhile Infracsoft Technologies Ltd.)
2	Business purpose of the in-scope application (Describe briefly in 2-3 sentences)	Can be seen at Annexure – I at page 8 of the RFP document.
3	Number of roles (e.g. normal user, power user, initiator, approver, administrative user etc.)	Admin Users at Head Office and PMO. At branch Locations with designated rights.
4	Total number of menu options across all roles (For instance, 'Change Password' is a menu option).	250(Approx.)
5	Total number of pages. Static - html, pdf, etc Dynamic - PHP, JSP, etc	250(Approx.)
6	Total number of menu options that involve work flows (For instance, a leave request may need to be approved by the manager. In this case, both the menu options – 'Leave Requisition' and 'Leave Approval' should be considered as those that involve workflows)	500(Approx.)
7	Any mobile component of the application also to be tested. If so describe the client platform (iphone, android, etc) along with the functionalities of the mobile component	<u>Android Application</u> 1. Mobile Banking Solution. 2. FI Application in Micro ATM devices.
8	Number of interfaces with other applications / systems and a single sentence description of the interfaces	1. Mobile Banking Solution. 2. FI Application in Micro ATM devices. 3. ATM 4. NEFT & RTGS 5. PFMS
9	Briefly describe the user population (For instance, employees, their reporting managers, and application administrator)	270
10	Identify the potentially hostile population. By default, unauthenticated users as well as all non-administrative users are assumed to constitute the potentially hostile population.	Nil
11	Programming languages used	ASP, NET, Java
12	Brief description of deployment environment – Provide details about web server / app server / RDBMS	Tomcat, SQL 2019
13	If web based, number of dynamic pages (approximate). Else describe the rich client technology used.	250
14	What type of payment gateway has been integrated	Bill Desk

(Signature)
Managing Director
 Tripura State Co-op. Bank Ltd.
 Head Office, Agartala.

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 Amrit Mahotsav

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 भारत 2023 INDIA
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15	Approximate number of input fields	Cannot Defined
16	Network Architecture Review	Refer to Scope at Annexure – I at page 8 of the RFP document.
17	Number of Active Public IP	2 Nos
18	Number of Firewalls	8 Nos
19	Number of Active Directory	No
20	Active Directory: Yes/No	No
21	Office 365/ Gsuite: Yes/No	Yes
22	Number of Physical Servers	40
23	Number of Core Switch	4 Nos
24	Number of Managed Switch	8 Nos. at DC/DR and 67 for Branch and Head Office
25	Number of Routers	8 Nos. at DC/DR and 51 for Branch and Head Office
26	Number of Access Points	Nil
27	Number of End Points (laptop/Desktops)	300 (approx.)
28	Number of Wireless Controllers	Nil
29	Can you clarify on terms LAMPS, PACS, KCC, JLG	KCC: Kisan Credit Card JLG: Joint Liability Group LAMPS: Large Area Multipurpose Societies PACS: Primary Agricultural Credit Societies
30	Can you provide details on the number of locations and branches bank operates	DC: Kolkata, DR: Agartala, Head Office: Agartala, A total of 66 Branches throughout the State.
31	IS CBS as a SaaS module of dedicated platform. What is the CBS platform adopted	Yes. Omni Enterprise provided and maintained by Kiya Ai(Erstwhile Infracsoft Technologies Ltd.)
32	What is the ATM switch platform	Maintained by Kiya. Ai(Erstwhile Infracsoft Technologies Ltd.)
33	How many number of ATMs and its coverage	12 Nos
34	Are all apps using standard OEM platforms or customised home grown. Please clarify	Yes, all apps are based on Standard OEM Platforms.
35	Are all apps maintained in house or is it outsourced for support	Outsourced to Service Providers.
36	Can you provide details on existing IS auditors	To be disclosed with successful bidder.
37	Can we do the audit in hybrid mode (ie onsite/offsite) or do we have to be on site all the time for conducting audit)	Hybrid Mode is accepted.
38	Security Device Audit - Can you provide more details on the number of devices of each type. IS	For Branch Audits Selective Audit of 5 branches will be opted.

 Managing Director
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	the expectation to do 100% coverage or on sampling basis ie DC/DR and identified 5 branches only. What are the location of branches offices to be considered	
39	Do we have to do VAPT, App security testing configuration review for all applications or do on sampling basis. Please clarify on expectations	VAPT to be undertaken for all Applications hosted at DC and DR.
40	Source code review (SCR) of any application is not included in the scope of work. Please clarify.	Not Necessary.
41	Black box testing for public facing & Gray box testing for internal application will be required. If possible, please share count.	Black Box Testing – 3 Nos Gray Box Testing – All Applications mentioned in scope of RFP.
43	Vulnerabilities Reported by the Auditor will be removed/patched/fixed by the Client Team. Auditing team will not remove/patch/fix any vulnerability. Please clarify.	Yes, the audit team will only report the vulnerabilities.
44	1 Initial audit and 1 confirmatory audit is considered. Please confirm	Yes
45	In the commercial bid, Rate contract is mentioned. How will this rate of contact be decided? Please clarify	Considering the total scope of work the Bidder / Agency has to quote the Bid for a year which will remain valid for the next 2 years.
46	(i)Pl provide quantity of items in scope (ii) How many locations need to be audited? Pl provide office locations which will be covered in the audit	40 Nos Physical Servers, 80 Nos VMs (Approx) at DC and DR, The test Can be undertaken at TSCB DC Located in Kolkata for DC and DR. For Branch Locations the Team will be assisted by the Bank to visit 5 branches (sampling audit).
47	Can the audit be conducted REMOTELY?	No

MANAGING DIRECTOR
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